

State	SPID	CSR Request Email	LSR Request Email	Contact TN	Escalation Points of Contact
Arizona	ELI SPID 7171	AZLSR-CSR@integratelecom.com	AZLSR-CSR@integratelecom.com	(602) 889-6039	Level 1 Kandice Lemmerhirt (602)889-6446 Level 2 Alice Espindola (602)889-7658 Level 3 Dale Brandenburg (602)889-6250
	Eschelon SPID 7099 Mountain Telecommunication SPID 8393				
California Nevada	Advanced TelCom SPID 4268	California CAcare@integratelecom.com Nevada: NVcare@integratelecom.com	CAportout@integratelecom.com NVportout@integratelecom.com	(916) 281-2400	CSR Escalation Expedite Level 1 Customer Care (916) 281-2400 Level 2 Patrick Hennessey (916) 231-4160 LSR Expedite and Port Emergency Level 1 Patrick Hennessey (916) 231-4160 Level 2 Wesley Page (916) 231-1401
	ELI SPID 7171	California CAcare@integratelecom.com Nevada: NVcare@integratelecom.com	CAportout@integratelecom.com NVportout@integratelecom.com	(916) 281-2400	CSR Escalation Expedite Level 1 Customer Care (916) 281-2400 Level 2 Patrick Hennessey (916) 231-4160 LSR Expedites and Port Emergency Level 1 Patrick Hennessey (916) 231-4160 Level 2 Wesley Page (916) 231-1401
Colorado	Eschelon SPID 7099	coportlsr@integratelecom.com	coportlsr@integratelecom.com	(303) 643-5296	Level 1 Jeremy Jones (303) 643-5062 Level 2 Sabre Wedeking (303) 643-5005 Level 2 Tamara Esler (303) 643-5023
Idaho	ELI SPID 7171	IDCUSTOMERCARE@INTEGRATELECOM.COM	IDCUSTOMERCARE@INTEGRATELECOM.COM	(208) 955-9901	Level 1 Customer Care (208) 955-9901 Level 2 Sarah Luchini (208) 947-5050 Level 3 Jeff Leonnig (208) 947-5004
Minnesota	Integra SPID 7482 Mpls St Paul Metro	mnndlsrrequestgroup@integratelecom.com	mnndlsrrequestgroup@integratelecom.com	(763) 745-8600	Level 1 Alyson Amundson (763) 404-7727 Level 2 Lisa Remme (763) 404-7761 Level 3 Mary Nielsen (763) 745-8272
	Integra Minnesota North SPID 7770 SEE North Dakota				
	Integra Prior Lake SPID 1479 (PRLK) & 7482	mnprlsr-csr@integratelecom.com	mnprlsr-csr@integratelecom.com	(952) 226-7000	Level 1 Natalie Tressler (952) 226-7014 Level 2 Michelle Ungs (952) 226-7016 Level 3 Sandra Kaul (952) 226-7025

	Eschelon SPID 7099	mnndlsrrequestgroup@integratelecom.com	mnndlsrrequestgroup@integratelecom.com	(763) 745-8600	Level 1 Alyson Amundson (763) 404-7727 Level 2 Lisa Remme (763) 404-7761 Level 3 Mary Nielsen (763) 745-8272
Montana	OneEighty SPID 4222	180provisioning@integratelecom.com	180provisioning@integratelecom.com	(406) 294-4000	Level 1 Jennifer Cottrill (406) 294-4057 Level 2 Lynette Alderman (406) 294-4051 Level 3 Teeayr Ator (406) 294-4055
North Dakota & Minnesota North	Integra SPID 7770 SPID 7482	mnndlsrrequestgroup@integratelecom.com	mnndlsrrequestgroup@integratelecom.com	(218) 824-4000	Level 1 Naomi Tulenchik (218) 824-4116 Level 2 Deb Neznik (218) 824-4115
Oregon and **SW Washington	Integra SPID 7482	ORCSRRequest@integratelecom.com	ORPortout@integratelecom.com Please email LSR Status Inquiries and LSR Issues to : ORPortout@integratelecom.com	(503) 953-7747	Level 1 Eileen Marek (503) 953-7444 Level 2 Julie Copeland (503) 953-7445 Level 3 Stacy Menconi 503-953-7491
	ELI SPID 7171				
	Eschelon SPID 7099 Advanced TelCom SPID 4268 UNICOM SPID 177D				
Utah	Integra SPID 3950	utahlsrgroup@integratelecom.com	utahlsrgroup@integratelecom.com Please allow 48 hours for LSR Processing Please email LSR Status Inquiries to : utahlsrgroup@integratelecom.com	(801) 746-2150	Level 1 Rachelle Seals (801) 708-6003 Level 2 Mike Norman (801) 708-6020 Level 3 Jamie Lazaro (801) 708-6030
	ELI SPID 7171				
	Eschelon SPID 7099				
		UTPortLSR@integratelecom.com	UTPortLSR@integratelecom.com	(801) 746-3002	Level 1 Rachelle Seals (801) 708-6003 Level 2 Mike Norman (801) 708-6020 Level 3 Jamie Lazaro (801) 708-6030

Washington excluding **SW Washington	Integra SPID 4131	waportout@integratelecom.com	waportout@integratelecom.com	425-970-7500	Level 1 Sandra Daniels 425-970-7394 Level 2 Stacy Squillace 425-970-7397 Level 3 Steve Pellett (Director) 425-970-7305
	ELI SPID 7171				
	Eschelon SPID 7099	waportout@integratelecom.com	waportout@integratelecom.com	425-970-7500	Status Request (877) 858-8900 Level 1 Sandra Daniels 425-970-7394 Level 2 Stacy Squillace 425-970-7397 Level 3 Steve Pellett (Director) 425-970-7305
	Advanced TelCom SPID 4268				
	UNICOM SPID 177D				

**SW Washington includes the cities of: Vancouver, Amboy, Cougar, Camas, Yale, La Center, Battle Ground, Yacolt, Longview, Castle Rock, Vader, Cathlamet, Kalama, Toledo, Stevenson