

PRESS RELEASE

FOR INTEGRA TELECOM



FOR IMMEDIATE RELEASE

MEDIA CONTACTS

John Nee, 503-453-8084, john.nee@integratelecom.com
Shannon Riggs, 503-546-7885, shannon@lanep.com

INTEGRA TELECOM NOT AFFECTED BY BAY AREA OUTAGE *Competitive Telecom Provider's Network Secure*

Portland, Ore. – April 10, 2009 – [Integra Telecom Inc.](#), a facilities-based, integrated communications provider for business, released the following statement regarding this week's phone and Internet service outages reported in the Bay Area:

"Integra Telecom's network has not been affected by the massive phone and Internet outage reported in the Bay Area. Our customers' telecommunication services have and continue to operate normally," said Dave Bennett, senior vice president of engineering and corporate operations for Integra Telecom. "We are disturbed to hear that the outage was caused by the suspected sabotage of fiber-optic lines and are taking extra precautions to protect the security of our network and our customers' services."

Integra Telecom is one the largest competitive telecom providers in the nation, serving more than 100,000 businesses in 11 primarily Western states. The company is one of few competitive telecom providers to own and operate its own fiber-optic network, offering businesses an alternative to regional monopoly carriers. All Integra Telecom products and services are supported by locally-based customer care representatives and technicians.

Integra Telecom's California customers who have questions about their telecom products or services are encouraged to call, (916) 231-5700 | (888) 448-1744.

[About Integra Telecom](#)

Integra Telecom Inc. provides voice, data and Internet communications to thousands of business and carrier customers in 11 Western states, including: Arizona, California, Colorado, Idaho,

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Minnesota, Montana, Nevada, North Dakota, Oregon, Utah and Washington. The company owns and operates a best-in-class fiber-optic network comprising metropolitan access networks, a nationally acclaimed tier one Internet and data network, and a 4,700-mile high-speed long haul network. The company has earned some of the highest customer loyalty and customer satisfaction ratings in the telecommunications industry. Primary equity investors in the company include Warburg Pincus, Banc of America Capital Investors and Boston Ventures. Integra Telecom, Electric Lightwave, Eschelon Telecom, Unicom and OneEighty Communications are registered trademarks of Integra Telecom Inc. For more information, visit.

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