



# BUSINESS LINES

## VOICE SERVICES

With Integra Telecom's Business Line service, you'll receive a customizable, reliable service to fit your telecommunications budget. Integra also offers long distance services that range from basic 1+ dialing to international calling.

### PROVEN RELIABILITY

Our Business Lines are delivered using state-of-the-art switching technology built from solutions by the industry's leading manufacturers. Integra's network features a SONET backbone connection with self-healing capabilities, an advanced security system and 24 x 7 network monitoring to ensure optimal performance. The result is a reliable, feature-rich service that supports your business requirements.

### A CUSTOMIZABLE SOLUTION

With Business Lines you can customize your service with a variety of valuable features. You can choose from a wide selection of features, including popular features like:

- >> Call Waiting
- >> Caller ID
- >> 3-Way Calling
- >> Call Forwarding

More features on back >>

### LONG DISTANCE SERVICES

Whether your business contacts are located across the state or across the globe, Integra's long distance solutions are designed to accommodate customers of all sizes and usage types. We offer a variety of long distance services, including:

- >> 1+ Direct
- >> International
- >> Toll Free
- >> Calling Cards





# CALLING FEATURES\*

## VOICE SERVICES

### 3-way Calling

Allows you to connect two other parties at different locations at the same time.

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### Anonymous Call Rejection

Enables you to block “private” or “anonymous” calls.

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### Call Forward Busy

Allows you to send calls to a pre-selected number if your line is busy.

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### Call Forward No Answer

Allows you to send unanswered calls to a pre-selected number after an established number of rings.

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### Call Forward Variable

Allows you to forward all calls to a local, long distance, or mobile number based on your preference. You are able to change the forward-to number at any time.

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### Call Transfer

Allows you to transfer a caller to another party.

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### Call Waiting

Allows you to answer another call while you're on the phone.

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### Caller ID On Call Waiting

Two great features packaged together. Call Waiting will alert you that someone is calling and the Caller ID will display the second caller's information.

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### Caller ID

Displays the name and telephone number of your calling party.

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### Continuous Redial

This feature will continue to dial a busy number for 30 minutes or until the call is answered.

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### Last Call Return

Provides the number of the last person to call your phone.

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### Remote Access Forwarding

Gives you the flexibility to remotely forward calls anytime, from any touch tone phone so calls are never missed.

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### Selective Call Rejection

This feature will screen and reject calls based on your specified screening list.

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### Hunting

Automatically forwards calls from a busy line to a free line. Choose from Series Line Hunting or Circular Line Hunting.

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### Speed Dial 8

Assigns a single digit-code to 8 frequently dialed phone numbers.

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### Speed Dial 30

Assigns a two-digit code to 30 frequently dialed phone numbers.

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\* Some features not available in all areas. Additional features not listed may also be available.